

In Case of Emergency(ICE) – Setup for Mobile phones

Effective from

1st September 2026

This document supersedes any other document with the same name with an earlier effective from date.

Purpose

Situations may arise whilst members are participating in a Witney u3a activity that we need to contact someone to notify them that you have been involved in an incident. This is normally a relative or friend that can be contacted in case of an emergency (ICE contact). These days this information can be stored on a mobile device and can be accessed from the lock screen of the device by people responding to the emergency. Witney u3a suggests members configure this information.

Below are instructions on how to configure this for Android or iPhone devices.

Android Device Setup

1. Open the phone's **Settings** App
2. Tap **Safety & emergency** (On some phones this may be under *Users & accounts* or *About phone*)
3. Select **Medical info** to add your name and medical information
4. Tap **Emergency contacts** to select trusted people from your address book
5. Make sure **Show when locked** or **Allow access** is turned on

Apple Device Setup

1. Open the **Health** app
2. Tap **Medical ID** in the bottom right corner
3. Tap **Create Medical ID** or edit your existing profile
4. Turn on the switch for **Show When Locked**
5. Scroll down and tap **Add Emergency Contact** to pick a person from your contact list
6. Tap **Done** in the top right corner to save your changes